

DanX

Service manual

EN

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Introduction

Overview

Index

Introduction	This is the service manual for the Dantherm Air Handling DanX unit. The index below shows the main sections of the manual. For further information see the complete table of contents on page 4.		
Warning	It is the operator's responsibility to read and understand this manua other information and to use the correct operation and maintenance	al as well as procedure.	
The unit should only be operated by qualified (trained) persons. Repai circuit/electrical system must be done by skilled service engineers. If s are neglected, persons or equipment may be injured or damaged.		f cooling h precautions	
Not included	This manual does not include information about:		
	 Transport, mounting, installation, start and commissioning of the unit Separate instructions are delivered with the unit Function and use of the control 		
	Separate instructions are delivered with the unit, if the control is included in the delivery from Dantherm Air Handling A/S		
	 Technical information/data including electrical documentation Delivered separately with the unit 		
Contents	This service manual deals with the following:		
	Item	See page	
	Introduction	This page	
	Table of contents	4	
	General information	5	
	User's guide	6	
	Service guide	13	

36



Table of contents

Introduction This is the complete table of contents that covers all sections of the service manual. Each main section has an introduction that includes a table of contents for that particular section.

Contents

This manual covers the following items:

Item	See page
Introduction	3
Table of contents	4
General information	5
User's guide	6
How to reset the HP pressure switch	7
How to reset the fire thermostat	8
How to reset the frost thermostat	9
How to adjust fan belts	10
How to adjust the number of fan rotations	11
Service guide	13
Planning of service inspections, overview	14
Preventive maintenance	16
How to service the cabinet	17
How to service fans and fan motors	18
How to service the rotary heat exchanger	20
How to service the cross-flow heat exchanger	22
How to service run-around heat exchangers	24
How to service the heat pump	26
How to service the filter	28
How to service the heating coil	30
How to service the cooling coil	31
How to service dampers	32
How to service the air distributor	33
Spare parts	34
Service agreement	35
Index	36



General information

Introduction	This section includes general information on the unit and the service manual.		
Target group	The service manual's target group is the service engineers that maintain the unit.		
Not included in the manual	 The following is not included in this manual, but described separately: The transport, mounting and installation guide The user's guide for control, if such is delivered Technical information, including electrical documentation 		
Copyright	Copying of this service manual, or part of it, is forbidden without prior written permission from Dantherm Air Handling.		
Reservations	Dantherm Air Handling reserves the right to make changes and improvements to the product and the service manual at any time without prior notice or obligation.		
EC-Declaration of Conformity	Dantherm Air Handling A/S declares that the DanX units comply with the following directives: 98/37/EEC Directive on machine safety		
	89/336/EEC EMC directive		
	and are produced in accordance with the following standards:		
	EN 292-1Machine safetyEN 292-2Machine safetyEN 60 204-1Electrical equipment for machinery, part 1 – General requirements		
	We do not allow use of the units until the machine into which the parts are to be incorporated has been declared to be in full accordance with the relevant directives.		
Other declarations	Russia: A946		
Recycling	The unit is designed to last for many years. When the time comes for the unit to be recycled, the unit should be recycled according to national rules and procedures to protect the environment.		



User's guide

Overview

Introduction	This is the user's guide to the settings that can be made directly on the DanX unit (not control settings). A separate user's manual for the control is included if the unit is delivered with control from Dantherm Air Handling A/S.		
Note!	Not all DanX units are delivered with thermostats and pressure switches.		
Contents	This section deals with the following items:		
How to reset the HP pressure switch			
	How to reset the fire thermostat	8	
	How to reset the frost thermostat	9	
	How to adjust fan belts	10	
	How to adjust the number of fan rotations	11	



How to reset the HP pressure switch

Procedure, highpressure switch The high-pressure switch has manual reset. Do as follows to reset the high-pressure switch:

Step	Action
1	Open the door to the compressors and locate the high-pressure switch on the cold-conductor
2	Press the red button to reset the high-pressure switch. There is one button for each compressor
3	Close the door



How to reset the fire thermostat

Fire thermostat Procedure	 tat The fire thermostat is an on/off function. A signal is given to the control if the air inlet temperature is higher than the pre-set temperature, e.g. + 70 °C or the extract air temperature is higher than the pre-set temperature, e.g. + 40 °C If the unit is delivered with control from Dantherm Air Handling, the release of the fire thermostat will switch off the ventilation unit. 		
	Step	Action	
	1	Localize the fire thermostat which may be placed eitherin the return air at the top of the heat exchanger module orin the supply air duct	
	2	Press the red button to reset the fire thermostat	



How to reset the frost thermostat

Frost thermostat

An alarm is sent to the controller^{*}) if:

• the temperature falls below the preset temperature on the thermostat, which is 8 °C If the frost thermostat is released, the unit turns off, the water valve opens and the circulation pump that may be connected (accessory) will start running. ^{*)} If the unit is delivered with control from Dantherm Air Handling.

Procedure Do as follows to reset the frost thermostat:

Step	Action
1	Open the door to the frost thermostat that is placed closed to the re-heating coil
2	Push the green button forward to reset the frost thermostat
3	Close the door



How to adjust fan belts

Tightening of belts	Do not tighten the belts too much, as this will wear out the ball bearings and thus reduce their life time.		
Dantherm recommends	Dantherm Air Handling A/S recommends the use of special tools for the tightening of belts in order to check the values of the table below.		
Correct tightening of belts	The deflection (F) on the drawing below must be in accordance with the mm indications of the table (last column).		
	The deflection strength of each belt is dependent on the profile type and the distance between the centres.		
	Use the drawing and the table to establish the correct belt tightness:		
	[Centerofstand]		



Belt profile (type)	Centre distance (mm)	Deflection strength (kg)	Deflection, F (mm)
SPZ-XPZ	300-400	15	7
	400-500	1,0	9
	500-600	27	11
	600-800	٢, ٢	13
SPB-XPB	800-1000	5,0	15

Procedure

Do as follows to adjust the fan belts:

Step	Action
1	Adjust the belt by the motor bracket's adjusting screw. See the table and the figure above for correct belt tightness



How to adjust the number of fan rotations

Note!	Considering the motor size and the allowed working range of the fan the adjustment of the number of fan rotations should be done by a specialist.	
Adjustment of fan pulleys	By pulley-driven fans the motor and fan shafts have Taperlock pulleys for quick change of fan rotations.	
	The number of fan rotations is defined by the number of motor rotations and the relation between the diameters of the two pulleys.	
	Dependent on the motor size the pulleys have 1-, 2- or 3 grooves.	
Illustration	Taperlock pulley:	
	2 Bush 60 3	



This scheme applies to the above drawing:

Part	Function
1	Taperlock
2	Pulley
3	Screws

257

Procedure

Do as follows to replace the pulleys:

Step	Action
1	Unscrew the Allen screws ③ and pull off the pulley ② from the motor shaft
2	Fit a new pulley, smaller or larger, that matches the requested RPM and re- fix the Allen screws

Continues overleaf



How to adjust the number of fan rotations, *continued*

Calculation of flow The flow of the unit can be calculated by measuring the pressure difference between the suction side of the fan and the inlet cone of the fan.

DanX- modules with plug fans are fitted with a measuring stub which is positioned on the suction side of the fan and a stub which is positioned in the inlet cone of the fan.

In case of flow a pressure difference will be created between the two measuring points. The negative pressure in the inlet cone of the fan is getting bigger than on the suction side of the fan.

Flow and pressure The relation between flow and pressure difference is as follows: difference

$$V = K * \sqrt{\Delta p_{w}}$$

Symbol	Description	Unit
V	Messured flow	[m ³ /h]
Δp_w	Pressure difference	[Pa]
К	Constant specifically valid for each single unit size (see table below)	-

K factor

K for each unit size is shown in the table:

Туре	K Factor
DanX 2/4	121
DanX 3/6	154
DanX 5/10	197
DanX 7/14	308
DanX 9/18	381
DanX 12/24	490
DanX 16/32	620



Service guide

Overview

Introduction	 This section contains any relevant information for the service of the DanX It includes: a survey for the planning of service inspections a description of all the components that require preventive maintenant general information on spare parts, fault finding etc. Below please find a list of the main sections. 	(unit. nce
Preventive maintenance	For optimum operation conditions and a long life it is necessary to perform maintenance on the various unit parts within the stipulated intervals. Real intervals in section "Planning of service inspections, overview", page 14	n preventive d more about
Guarantee	The factory guarantee is only valid when the preventive maintenance is in with the guidelines of this section. Written documentation must be available	n accordance ble.
Quick and easy	Dantherm Air Handling A/S has put great efforts into making the maintena quick and easy as possible. Among other things the unit has inspection doors for easy access to the p serviced.	ance work as parts to be
Warning!	Do not forget to disconnect all current to the unit and the unit parts before	e service.
Contents	This section includes the following:	
	Item	See page
	Planning of service inspections, overview	next page
	Preventive maintenance	16
	Spare parts	34
	Service agreement	35



Planning of service inspections, overview

Introduction	This section describes the parts that need regular service. See separate descriptions for the kind of service needed and the practical performance.		
Categories	Dantherm Air Handling • 4 times annually • Every 5000 operation • Once annually • When the catalogue	g has categorized the service inspections into the fo tion hours and at least once annually ue value for recommended end pressure loss has b	ollowing: een exceeded
4 times annually	Check the following pa	arts at least 4 times annually to ensure optimum ope	eration:
	Component	Service	Ref.
	Rotary heat exchanger	Inspection/tightening of belt	Page 20
	Fan	Inspection/tightening of pulley	Page 18
5000 operation hours/annually	Check the following particular ensure optimum operation	arts after 5000 operation hours and at least once an ation: Service	Ref.
	Fan	The ball bearings of large fans are lubricated The ball bearings of large motors are lubricated	Page 18
Once annually	Check the following pa	arts at least once annually to ensure optimum opera	ation:
	Component	Service	Ref.
	Cabinet	Clean the cabinet Check gaskets and lock fittings.	Page 17
	Damper	Check the tightness	Page 32
	Rotary heat exchanger	Check that the rotor is clean and runs smoothly Check the gasket brushes Check the function of the driving system	Page 22
	Cross-flow heat exchanger	Check the heat exchanger Check the bypass damper tightness and lubricate the movable parts of the bars connected to the damper motor	Page 20

Clean the condensate tray, the outlet and the

drain trap

Continued overleaf



Planning of service inspections, overview, *continued*

Once annually, *continued*

Component	Service	Ref.
Run-around heat exchanger	Check for dirt Air the coils Clean the condensate tray, the outlet and the drain trap (extract air) Check/clean the pump	Page 24
Heating coil	Check for dirt Air the coils Check the frost thermostat	Page 30
Cooling coil	Check for dirt Air the coils Clean the condensate tray, the outlet and the drain trap Check the condensation amount	Page 31
Fan	Check the fan wheel Check the vibration dampers and the flexible connections	Page 18
Air distributor	Check for dirt	Page 33

Catalogue value

To ensure optimum operation check the following parts when the catalogue value for the recommended end pressure loss has been exceeded (or before).

Component	Service	Ref.
Bag filter	Check and exchange the gaskets at filter boxes	Page 28
Panel filter	Exchange the panel filter	Page 28



Preventive maintenance

Introduction	For optimum operation conditions and a long life it is necessary to perform preventive maintenance on the various unit parts within the stipulated intervals. Read more about intervals in section "Planning of service inspections, overview", page 14.
Guarantee	The factory guarantee is only valid when the preventive maintenance is in accordance with the guidelines of this section. Written documentation must be available.



How to service the cabinet

Interval	The cabinet should be cleaned once annually.
Before you stat	Make sure that the following is available before start:Cloth, water and, if necessary, detergent
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.
Illustration	The cabinet:

Procedure

Do as follows to service the cabinet:

Step	Action
1	Use a dry cloth to clean the cabinet. Note: it may be necessary to use water and detergent
2	Lubricate the lock fittings
3	Lubricate the metal hinges and the inspection doors
4	Clean gaskets and inspection doors and check for leaks. Dantherm recommends the use of waterproof protection for the gaskets
5	Check gaskets and lock fittings



How to service fans and fan motors

Interval	Fan and motor are serviced in accordance with the following intervals:
	Belt drive
	Once annually:
	Fan wheel
	Vibration dampers and flexible connections
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.
Illustrations	Belt-driven fans
	Direct-driven fans
	Plug fans

Procedure

Do as follows to service the fan:

Step	Action
1	Check and clean, if necessary, the fan wheels for dust that may cause unbalance and vibrations. If necessary, replace the bearings
2	Steps 2-4 only apply to belt-driven fans! Check the belt drive for wear and tear and replace the belts if necessary. NB: If one belt of a belt drive is worn, all belts of the belt drive are to be re- placed! Do not use new and used belts together, as they are of different lengths

Continued overleaf



How to service fans and fan motors, continued

Procedure, continued	Step		Ac	tion		
	3	Check that the pulleys are placed correctly and are completely parallel				
	4	Check that the fixing of the belt drive has been correctly adjusted. Check the belt tightening by controlling that the deflection (F) matches the specifications below (mm). The deflection strength of each belt depends on the belt profile type used and the centre distance. Dantherm Air Handling recommend the use of special-purpose tools for the measuring of the belt tightening in order to ensure the control of the values of the table below				
		Belt Profile (type)	Centre Distance (mm)	Deflection Strength (Kg)	Deflection, F (mm)	
		SPA-XPA	500-600	2,7	11	
			600-800		13	

Procedure, 5000 operation hours/annually^{')}

Do as follows to service the fan ball bearings:

Step	Action
1	Check the wear and tear of the vibration-damping rubber bushings ^{*)} into which the fans' ball bearings are fitted ^{*)} only fans that have rubber bushings
2	Control the vibration dampers and the flexible connections



How to service the rotary heat exchanger

Illustration	Rotary h	eat exchanger:	
Interval	To ensu exchang The rota	re a long lifetime and continuous operation of the DanX unit, the rotary er should be maintained once annually as described below. See "Procedure". ry heat exchanger should be serviced once annually.	
Before start	 The following should be available before service: Soft brush Fat-dissolving detergent Compressed air A vacuum-cleaner 		
Not included	This section does not deal with service of the bypass damper, which is described separately under Accessories. See "How to service dampers", page 32		
Warning!	Do not forget to disconnect all current to the unit and its parts before service. Take care when cleaning the rotary heat exchanger so that you do not damage the surface of the heat exchanger. Avoid the use of hard objects on the surface.		
Procedure,	The prev	ventive maintenance is done as described below:	
maintenance	Step	Action	
	1	Check the rotary exchanger for dirt. (You may use a torch to see through it from both sides)	
	2	Dust should be removed from the inlet edges. Use compressed air, a vacuum cleaner or a soft brush	
	3	Check that the brushes round the rotor are tight	

Continued overleaf



How to service the rotary heat exchanger, *continued*

Procedure, preventive maintenance The rotary heat exchanger is serviced as described below:

Step	Action
1	Check that the brushes are intact
2	Use a soft brush to remove dust on the edges of the rotary heat exchanger
3	Wash with fat-dissolving detergent to remove fat or dirt on the edges of the heat exchanger
4	If necessary, clean the heat exchanger by compressed air. Use a vacuum cleaner to remove dirt from the opposite side of the heat exchanger
5	Check that the brushes around the rotor are undamaged and tight-fitting.
6	Check the rotor driving belt and the transmission.



How to service the cross-flow heat exchanger

Interval	The cross-flow heat exchanger is serviced once annually.			
Before start	 The following should be available before start: A soft brush Fat-dissolving detergent High-pressure cleaner with atomizer 			
Warning!	Do not forget to disconnect all current to the unit and its parts before service. Take care when cleaning the exchanger so that you do not damage the surface of the heat exchanger. Avoid the use of hard objects on the surface.			
Special conditions	Where a unit is used in connection with exhaust e.g. from a kitchen with fatty air, exhaust hood filters etc. must be cleaned every day to ensure optimum performance and to protect the heat exchanger. The unit must be switched off, when the fat filters are removed.			
Illustration	A cross-flow heat exchanger:			
Preventive maintenance	To ensure a long lifetime and continuous operation of the DanX unit, the cross-flow heat exchanger should be maintained once annually as described below. See "Procedure".			
Note!	Take care when cleaning the rotary heat exchanger so that you do not damage the surface of the heat exchanger.			

Continued overleaf



How to service the cross-flow heat exchanger, continued

Procedure, preventive maintenance The preventive maintenance is done as described below:

Step	Action
1	Check the heat exchanger plates and inlet for dirt. (You may use a torch to see through it from both sides)
2	Dust should be removed from the inlet edges. Use a soft brush
3	Internal fat and dirt is dissolved and removed by detergent
4	Subsequently you may use a high-pressure cleaner with atomizer to rinse the heat exchanger internally – use compressed air for dry dirt. Water and dirt is removed from the opposite side of the exchanger

Procedure, service

The cross-flow heat exchanger is serviced as described below:

Step	Action
1	Check that the edges of the heat exchanger plates are clean and intact
2	Use a soft brush to remove dust on the edges of the heat exchanger
3	Wash with fat-dissolving detergent to remove fat or dirt on the edges of the heat exchanger
4	If necessary, clean the heat exchanger by means of a high-pressure cleaner with atomizer. Use a water vacuum cleaner to remove water and dirt from the opposite side of the heat exchanger
5	Clean the condensate tray under the heat exchanger as well as the drain and the drain trap connected to it



How to service run-around heat exchangers

Intervals	Once annually.
Before start	The following must be available before service:
	Compressed air or vacuum cleaner
	a soft brush
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.
	Take care not to damage the slats of the coils.
Illustration	The run-around heat exchanger:



Reduction of capacity	After many hours of operation dust may settle on the coil surfaces. This can reduce the recovery capacity, and preventive maintenance is consequently important.

Procedure

Do as follows to service the run-around heat exchanger:

Step	Action
1	Check the coils for dust or dirt. If necessary, clean the alu slats by a soft brush and a vacuum cleaner. Alternatively you may blow compressed air through the coil against the normal air direction
2	Straighten any bent slats using appropriate tools
3	Air the coil circuits through the exhaust valve of the pipe system (air in the pipe system may reduce the capacity)
4	Service the pump according to the pump manufacturer's directions
5	Check the positive pressure of the pressure expansion system. If necessary, pump it to the correct level

Continued overleaf



How to service run-around heat exchangers, *continued*

Procedure, *continued*

Step	Action
6	Clean the condensate tray, the drain and the drain trap from the drip tray under the cooling coil
7	Check and clean the eliminator plate (if the unit is equipped with one). Use compressed air and a soft brush



How to service the heat pump

Introduction	This guide to the service of the heat pump contains procedures for preventive maintenance and for check of relevant functions.		
Intervals	Once annually.		
Before start	 The following must be available before start: A soft brush A vacuum cleaner Proper tools to straighten bent slats Common detergents 		
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.		
Procedure, maintenance	Do as fo	llows to service the heat pump:	
	Step Action		
	1	Check the coils for dust or dirt. If necessary, clean the alu slats by a soft brush and a vacuum cleaner. Alternatively you may blow compressed air through the coil against the normal air direction	
	2	Straighten any bent slats using appropriate tools	
	3	Check and clean drip trays for dirt. See to it that there is a free flow through the drain. Note: the water trap must be full	
	4	Check the sight glass in the liquid pipe of the cooling circuit. During stable operation (but not by change and start) it must be full and free of bubbles	
	5	Check the pipe assemblies for refrigerant leaks (occur together with oil leaks) and the refrigerant container (the receiver) for a certain amount of refrigerant	

Continued overleaf



How to service the heat pump, continued

 $\ensuremath{\mbox{Procedure, check}}$ Do as follows to check the heat pump functions: of functions

Step	Action
1	Check that the HP and LP pressure gauges show the expected or the previously noted pressure. Some deviation is to be expected because of different temperatures inside the unit or change to summer/winter operation or defrosting mode
2	Check that there is perceptible cooling over the evaporator and heating over the condenser
3	Check that the compressors are hand-warm at the top during operation and that the electrical heating element (pull-out) at the bottom of the compressor is constantly warm



How to service the filter

Introduction	There are two kinds of filters:	
	Bag filters	
	Panel filters	
This section deals with the service of both filters. The illustrations will help y which kind of filter is used in your DanX unit.		lters. The illustrations will help you decide
Intervals	The filter must be exchanged when the pres pressure loss, see table on page 29.	sure loss exceeds the recommended end
	The concentration of dust in the air that pass	ses through the filter decides the intervals.
	Use the following methods to decide whether	er a filter needs to be replaced:
	A filter guard (if fitted) will give a signal v	vhen the filter needs to be replaced
	• A differential pressure gauge will show t	he pressure loss of the filter; see table
	If there is no mechanical equipment to check	k the pressure loss, replace the filer when
	you think it necessary.	
Before start	No special tools are needed.	
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.	
Illustration	The two types of filters:	
	Bag filter	Panel filter

Continued overleaf



How to service the filter, continued

Procedure, bag Do as follows to replace the bag filter: filter

Step	Action	
1	Loosen the bag filters by turning the handles	
2	Pull out the filters from the unit	
3	Clean the frame profiles	
4	Check that the rubber gaskets are intact and undamaged	
5	Carefully re-insert the new bag filters against the gaskets inside the unit	

Procedure, panel Do as follows to replace the panel filter: filter

Step	Action	
1	Pull out the filter frame	
2	Replace the panel filter	
3	Clean the frame and the rails into which the filter is mounted	
4	Carefully re-insert the filter frame	

Recommended The table indicates the recommended end pressure loss to which references have been made in this section:

Туре	Value
F3	150
F5	250
F6	250
F7	250
F9	350



How to service the heating coil

Intervals	Once annually.
Before start	The following must be available:Compressed air or a vacuum cleanerA soft brush
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service. Take care not to damage the slats of the coils. Do not touch the hot coils.
Illustration	The heating coil:

Procedure

Do as follows to service the heating coils:

Step	Action	
1	Check the coils for dust or dirt. If necessary, clean the alu slats by a soft brush or a vacuum cleaner. Alternatively you may blow compressed air through the coil against the normal air direction	
2	Straighten any bent slats using appropriate tools	
3	Check that the clip-on sensors are properly fixed	
4	Air the coil circuits through the exhaust valves of the pipe system (air in the pipe system may reduce the capacity)	



How to service the cooling coil

Interval	Cooling coils are serviced once annually.	
Before start	The following should be available befo	re start:
	High-pressure cleaner with atomize	er or compressed air
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service. Take care not to damage the slats of the coils during cleaning.	
Illustration	A cooling coil:	

Procedure

Do as follows to service the cooling coils:

Step	Action	
1	Carefully clean the coils using a high-pressure cleaner with atomizer or compressed air	
2	Deflate the coil circuits through the air escape valve of the tubing system (air in the tubing system may reduce the capacity)	
3	Clean the condensate tray under the cooling coil as well as the drain and the drain trap connected to it	
4	Check and clean the condensate remover that may be fitted	

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How to service dampers

Introduction	There are different kinds of dampers, but they are serviced in the same way.	
Intervals	Once annually.	
Before start	No special tools are needed.	
Warning!	Do not forget to disconnect all current to the	e unit and the unit parts before service!
Exception from service	The bearings into which the damper plates are fixed do not need lubrication.	
Illustration	Dampers:	
	Bypass damper	Louver damper

Procedure

Do as follows to service the dampers:

Step	Action	
1	Clean the damper louvers	
2	Check that the rubber gaskets are fixed and intact	
3	Check that the damper louvers can rotate when the damper motor is running and that they close/open completely	
4	Check the fixing of the motor/damper shaft	
5	Check that the damper setting is in accordance with the current operation mode	
6	Adjust the damper motor (or the bars connected to the motor), if the damper does not close tightly	



How to service the air distributor

Introduction	After a while you may have to remove dust deposits from the air distributor.	
Interval	The air distributor is serviced once annually.	
Before start	The following should be available before start:Brush or vacuum-cleaner	
Warning!	Do not forget to disconnect all current to the unit and the unit parts before service.	
Illustration	The air distributor:	
Procedure	The air distributor is serviced as described below:	
	Stor	Action

Step	Action
1	Check the air distributor that is mounted at the pressure side of the fan for dust and remove any deposits. Use a brush or a vacuum-cleaner



Spare parts

Serial number	When you contact Dantherm Air Handlin the serial number of the unit for which the correct part.	ng A/S about spare parts, please inform us of ney should be used. This will help us identify the		
	The serial number is indicated on the na	ame plate of the unit.		
Contact	Contact the After Sales Support Department at Dantherm Air Handling A/S:			
information	Tove I. Kristensen Spare Part Manager	+45 9614 4762 <u>tik@dantherm.com</u>		
	Or contact Dantherm Air Handling A/S's desk at the company number and you will be put through to the relevant contact person:			
	Tel: Fax:	+45 9614 3700 +45 9614 3800		



Service agreement

Introduction	The unit includes n environment where Therefore the unit v	nechanical and electrical parts the components are exposed will need preventative mainter	s and the unit is often placed in a rough d to different climate conditions. nance on a regular basis.		
Hotline	The After Sales Sup in case of a problem	pport Department of Danthern n.	n Air Handling A/S is ready to help you		
	To be able to offer quick and efficient help, please have the following information ready when contacting Dantherm Air Handling A/S:				
	Name	Phone no.	Site/location (unit)		
	 Company 	Email	Serial no/order no.		
	Country	 Type (unit) 	 Description of the problem 		
	Contact Dantherm Air Handling A/S, ask for the After Sales Support department and help will be provided as soon as possible:				
		Phone: +45 96 14 37 Fax:	00 00 therm.com		
Preventive maintenance	Dantherm Air Handling A/S offers to do the preventive maintenance on the units so that they at all times will operate according to factory standards.				
Corrective and emergency repair	In case of malfunctions of the product Dantherm Air Handling A/S offers to do emergency repair on the climate units. Agreements will be made with the customer on response time and price.				
Setup	Dantherm Air Handling A/S has established a network of service partners to do the preventative maintenance. The partner is trained and certified on the actual climate units. The partner will also carry an adequate number of spare parts – so that any repairs can be made during the same visit.				
	The agreement will responsibility for th	l be made with Dantherm Air I e agreement will be Danthern	Handling A/S – and the overall n Air Handling A/S's.		
Further information	For further informa contact:	tion about a service agreeme	nt in your country or region, please		
		Henrik Hersted After Sales Support N	lanager		
		Dantherm Air Handlin	ng A/S		
		Phone: +45 9614 476 Mobile: +45 2399 406	57 56		



Index

Α

air distributor	33
В	
bag filter	
belt tightness	
beit-driven fan	
C	
cabinet	17
CE-Delaration of Conformity	5
contact Dantherm Air Handling	35
cooling coil	31
copyright	5
cross-flow heat exchanger	22
D	
damper	32
direct-driven fan	18
F	
factory guarantee	13;16
fan rotations adjustment	11
filter	28
fire thermostat	8
frost thermostat	9
G	
general information	5
guarantee	13;16
H	
heat pump	26

heating coil	30
high-pressure switch	7
HP switch	7
P	
panel filter	28
planning of service inspections	14
plug fan	18
preventive maintenance	I3;16
recycling remprofil reservations rotary heat exchanger run-around heat exchanger	5 5 20 24
serial number	34
service agreement	35
service department	35
service guide	13
service inspections	14
table of contents	4
target group	5
tightening of belts	10
user's guide	6